NEW! 2.5.0 RELEASE

CALLER VERIFY

Custom Reports

Adds new reporting infrastructure to query Caller Verify usage reports based on custom time windows

Admin Portal

Adds an admin configuration portal to allow customers to modify Caller Verify feature flags, and most other configuration settings

Enhanced Caller Search

Adds support for partial searching of callers, including controls for maximum search results to return

Enhanced Logging

Allows display of logs using relative timestamps (e.g. 1hr ago, 6hrs ago) instead of raw values

Risky Caller Flag

Adds option to flag risky callers in search results (callers with failed MFA challenges over a configurable threshold)

Lost Phone Verification Flow

Adds native ability to delegate authentication to a caller's manager (looked up by configurable Okta UD Attribute)

IdP flexibility

IdP architecture support for Auth0

SIEM Integration

Exposes integration to send audit/usage details to 3rd party SIEM tools via webhook

Usage Reports

New APIs to query audit/usage details from Caller Verify

Audit Log Meta Information

Adds additional meta information to audit records for filtering

Disable Email/SMS Delivery of verification links

Adds configuration flags to turn off Email/SMS Delivery of verification links

Uptime resilience with multi-zone

Adds redundancy and multi-availability zone configuration, improving Caller Verify uptime

License reduction for device flow

Allows device flow to use org authorization server reducing the need for API AM licenses for some verification methods